

The patient portal, MHealth App can be download from the Google Play or Apple App stores. The app is available as a free download

Downloading the App

1. Open the Google Play or Apple app store.
2. Search for the Meditech MHealth app.
3. For Apple devices, select "download" and enter your Apple ID password. For Google Play users, select "install" and then accept the "needs access to" pop-up in order to gain download access to the MHealth app.
 - The app installs automatically and adds a shortcut to the device so that users may proceed with accessing the App from their home screen.
4. Device users will need to turn on their location services, if not already on. This will allow the app to locate HaysMed's patient portal.



Log In

The first time the app is launched, a process is initiated for users to establish a connection to their desired Patient Portal (e.g. HaysMed).

1. Open the Meditech MHealth app.
2. Click on "Portals Near Me" to select "Portals By State" from the pop-up list.
3. Select "Kansas" from the list of states.
4. Click on "HaysMed".
5. Enter your logon ID and password. Click "Log On".
6. Once logged on, the app will ask if you would like to save your log in information. If yes, this will allow you to use fingerprint ID or face recognition (dependent upon device features) to access the app in the future. You will no longer have to enter your logon ID and password each time.
7. From the home screen, you can view or send messages, see or schedule appointments, and view results, reports, etc.

